

XANDERTRADE VENDOR AGREEMENT

1. Introduction

XanderTrade is an e-commerce marketplace that enables vendors in Nigeria to sell products to customers in the United Kingdom. This Agreement outlines the responsibilities, processes, and obligations of all vendors operating on the platform.

2. Product Listings

- 2.1 Product Images Vendors must upload clear, professional product photographs on a plain (preferably white) background. Images must accurately represent the actual product.
- 2.2 Product Information Product titles, descriptions, ingredients (where applicable), specifications, and weights must be accurate at all times. Misrepresentation of products may result in suspension.

3. Commission

A 20% marketplace commission is charged on all product sales made through XanderTrade. This fee covers platform operations, customer support, marketing, payment processing, logistics coordination, and related services.

4. Order Processing and Delivery to Collection Center

Vendors must deliver all confirmed customer orders to the designated XanderTrade collection center in Nigeria within 48 hours. All items delivered will undergo inspection to ensure product accuracy, quality, weight correctness, and proper export packaging.

5. Shipping and Customs Clearance

XanderTrade manages shipping from Nigeria to the UK, including export documentation and customs clearance for eligible items.

6. Payments and Payouts

Vendors may choose payout in NGN or FX (subject to availability). Payments are processed within one week after inspection is successfully completed.

7. Product Weight Accuracy

Vendors must input correct product weights. Incorrect weights may result in delays, extra charges, or suspension.

8. Product Quality Standards

XanderTrade reserves the right to reject substandard products and suspend vendors who repeatedly fail inspection.

9. Marketplace Operations

No minimum quantity is required. Vendors set their own prices, and optional promotions may apply.

10. Prohibited Activities

Vendors must not sell counterfeit, expired, illegal, or restricted items, misrepresent products, or attempt commission manipulation.

11. Limitation of Liability

XanderTrade is not liable for product damage before arrival at the collection center or delays caused by logistics partners.

12. Amendments

XanderTrade may update this Agreement periodically; continued use means acceptance of changes.

13. Governing Law

This Agreement is governed by Nigerian law for activities in Nigeria and UK law for transactions with UK customers.

14. Acceptance of Agreement

I have read, understood, and agree to the XanderTrade Vendor Agreement.